

BOARDING POLICIES:

1. We require reservations be made prior to any drop off of an animal boarding with us. Please call at any time during office hours to check our schedule, there is always a possibility of a cancellation. Sorry, we do not keep a waiting list when we are fully booked.
2. Our doors are open Monday thru Friday from 8:00 am to 6:00 pm and Saturdays 8:00 am to 11:00 am for drop off/pick up of your pets
3. We do use Science Diet Adult general food for feeding the kennel. So if your pet is on a special diet or is a finicky eater, please bring enough of his/her food for the stay. Make sure all foods and treats are labeled at drop off. If your pet will not eat & is given wet food you will be charged for it.
4. Bring all medications with you to drop off with your pet. Instructions will be recorded at drop off.
5. You may bring personal items for your pet to make his/her stay more comfortable. Do make sure we record any belongings at the time of drop off.
6. If your animal is not picked up by closing time you will be charged another day of boarding for your animal.
7. If fleas are noted, your animal will be given a capstar at your expense
8. All canine boarders staying at our facility over 48 hours will get a complimentary bath on the last scheduled boarding day unless you choose to refuse this service.
9. Payment is required when you drop off your pet. If you are unsure of the length of stay or your pet requires additional services a check or credit card number will need to be left on file. You will then be charged during your pets stay or upon pick up.

We strive to provide the best care and compassion for your pets. If at any time we have the need for special or emergency treatments while your pet is boarding with us, we will first attempt to contact you or your designated contact to inform of the situation. We appreciate your cooperation and understanding of our policies to provide a fair and timely service to all.