

Great Lakes Veterinary Clinic

No Show Policy

July 11, 2023

To better serve our clients and their pets, GLVC will be instituting a “no show” deposit policy. A “no show” is when a client does not show up for a scheduled surgery or appointment or does not give adequate notice (1 day prior) to cancel the appointment. This doesn’t allow enough time to fill the surgery or appointment schedule with pets that could have been seen during that time. With this new policy, after each “no show” incident, the client will now be required to pre-pay a \$58.00 deposit to reschedule the “no show” surgery or appointment. That deposit will be applied to the invoice when they come into the clinic. The deposit will be forfeited if the client does not show up.

We hope this policy will help allow us to schedule appropriately for our doctors, staff, and clients and to keep our appointments as on-time as possible.

Thank you.

