

## BOARDING AGREEMENT

Your pet is very important to us. Johnstown Veterinary Associates (JVA) would like to assure you that every effort will be made to make your pet's boarding experience as safe and pleasant as possible. Safety comes first for everyone— people as well as the animals—during your pet (s) stay with us. **Please read each paragraph** and sign the bottom of the form. ALL boarding patients must have a signed copy of our boarding agreement on file. You will only have to sign it once for the pet listed below. If you have any questions, please do not hesitate to ask!

Owner's First Name: \_\_\_\_\_ Owner's Last Name: \_\_\_\_\_

Pet's Name: \_\_\_\_\_

### Check-In and Check-out Times

**Monday-Friday:** Check-In Times: 9 a.m. to 7 p.m.

**Monday-Friday:** Check-Out Times: 11 a.m. to 6 p.m.

**Saturday and Sunday:** Check-In Times: 9 a.m. to 12 p.m.

**Saturday and Sunday:** Check-Out Times: 10 a.m. to 12 p.m.

**Disclaimer:** Please try to provide enough notice if you will not be picking-up your pet as space is limited and we may not be able to accommodate changes. You will be responsible for additional boarding charges if pet is not picked-up during check-out times.

### Vaccinations

Proof of current vaccinations is required for all pets boarding in our facility. This includes DH(L)PP, Rabies and Bordetella for canine pets and FVRCP and Rabies for feline pets. If your pet(s) vaccines are set to expire during your pet's stay with us here, you may make arrangements to have his or her annual wellness with vaccines performed by our veterinarians during his or her stay.

### Behavior

For the safety of our staff as well as our other boarders, Johnstown Veterinary Associates boarding facility reserves the right to refuse to board any animal that is deemed overly aggressive or has severe behavioral problems. We also reserve the right to shorten the stay of any pet who proves to be overly aggressive, and it will be your responsibility to come pick-up your pet earlier than scheduled. Pets are boarded in kennels and/ or cages and are left unattended overnight.

### Consent Forms and Information Forms

Please note that Owners must fill out and complete all necessary forms for their pet to be admitted to our boarding facility. Please allow some extra time the day of the boarding check-in so that a member of our staff can review all forms with you and answer any questions you may have.

### Complimentary Baths

Dogs are given a complimentary bath on the day of their scheduled check-out. Our staff will try their best to have your pet bathed and dry before check-out times but we cannot guarantee this. Should you decide to pick up your dog earlier than the check-out times or earlier than the specified check-out date, your dog may not get a bath; and if he/she does, he/she may still be wet/damp when they get home. Dogs are given the complimentary bath **one time**. Should their stay change with us, and they are bathed again, you are responsible for paying for the bath.

### Food

Our boarding rates do include furnishing food for your pet. Please be sure to include the amount which you feed as well as how often your pet gets fed on your pet's boarding questionnaire. Should you choose to provide your own food, we recommend using Zip-lock bags with pre-measured portions for every meal. Please make sure to pack some extra portions in case the stay needs to be extended. **Please note, that if your pet has to eat a special prescription food you are responsible for furnishing the food without any exceptions. If we have to provide the prescription food, you will be responsible for the cost of food.**

### Medication

You are responsible for providing the medication for the duration of your pet's stay. All medication must be in its original bottle with the label attached, separate from all other medication and any food (We will not accept medications if more than one medication is in a bottle and/or bottles are not properly labeled). If you use a specific food or treat to administer oral medications to your pet, please make sure you bring those for your pet along with the medication. If your pet's medication is a controlled substance, the medication will be counted by the owner as well as one of our staff members to verify quantities. We will only accept the amount necessary for your pet's stay plus a couple additional days if your pet's medication is a controlled substance. Our staff members must count and log the amount of all controlled substance medications before and after each time the medication is administered to your pet. If your pet requires insulin injections, you are required to supply the insulin as well as syringes and needles for the duration of the pet's stay plus a couple of extra days in case your pet's stay is extended. There is also an additional daily fee for medication administration. If medication has to be refilled while your pet is staying with us, you be responsible for the cost. Please provide special instructions on how to medicate your pet in the client notes on the boarding instruction form or type your instructions as they will become part of your pet's file.

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### **Personal Belongings**

JVA does provide bedding and food and water bowls for your pet. We **do not** allow any personal belongings from home. Please note that if your pet wears a harness, it may chew on its harness while boarding. We will not be responsible for any items such as leashes and/or harnesses lost or damaged here.

### **Flea & Ticks**

JVA strives to be a flea-free clinic. If your pet has any fleas they will be given a flea medication at your expense. If you do not want them to receive one, you can reschedule your appointment after the problem is taken care of by you.

### **Fecal Analysis**

If while boarding, we notice that your pet has diarrhea, he/she will be tested for internal parasites by running a stool sample and may receive treatment if necessary. Any fecal analysis tests conducted will be at the owners expense.

### **Medical Treatment**

Please be aware that your pet's attitude and diet may vary while away from home. She/he may bark at other pets, be exposed to different sounds and smells, and the temperature and humidity may be different from home. This can create problems such as an upset stomach and/or sore throats. We seek to prevent such problems, but these problems do sometimes develop, even with the best care. You will be charged the appropriate fees for all treatment and medication needed for reasons that are not directly under our control. Any pet that requires veterinary attention while staying with us, will receive it at our discretion and at the owners expense.

### **Emergency Situations**

Please be aware that there is inherent risk of illness and injury when dealing with animals.

### **Social Media**

This release form authorizes JVA to take photos of your pet for client file and for company website and Facebook page and other social media.

I have reviewed this Boarding Agreement for accuracy and understand the contents of this agreement. I affirm that I am the rightful legal owner of the dog(s) and/or cat (s) for which services are being rendered. I authorize this signed agreement to be valid approval for future boarding services, permitting JVA to accept telephone reservations for service without additional signed agreements or written authorization. I understand that pricing is subject to change. This agreement is valid for all pets that I currently own or will own in the future. I have read, signed, and agreed to the above.

**SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_