

POLICY ON CANCELLATIONS OF APPOINTMENTS/NO-SHOW

Alamance Veterinary Hospital is committed to provide all of our patients with exceptional care. Due to high demand for appointments, when a client cancels without giving advance notice, or doesn't show for an appointment, it prevents other patients from being seen. ***A No-Show policy has been established in order to provide the highest level of veterinary care to all of our patients. By providing us notice of a cancellation, we may be able to accommodate other patients with your appointment slot.*** We request all regular appointments be canceled at least 24 hours in advance and surgery appointments 48 hours in advance. After **2 No-Shows** a non-refundable exam fee will need to be paid in advance to reserve future appointments on our schedule.

We understand there may be times when an unforeseen emergency occurs and you may not be able to keep your scheduled appointment. You may contact us at the number listed below. Should it be after regular business hours or on weekends, please send us an email.

Office: 336-228-1773

Email: alamancevet@alamancevet.com

If you have any questions regarding our no-show policy please contact us at 336-228-1773

Thank you

Alamance Veterinary Hospital