



# New Client / New Patient Information

Owners Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 Home Phone # \_\_\_\_\_ Work Phone # \_\_\_\_\_  
 Cell Phone # \_\_\_\_\_ Spouse's Name and Cell Phone # \_\_\_\_\_  
 Preferred Contact Method (Please circle) HOME WORK CELL  
 TDL# \_\_\_\_\_ DOB: \_\_\_\_\_

E-mail address \_\_\_\_\_  
*(By providing your email address you will be signed up to obtain access to your pets' medical records and purchase from our secure online store with your free Pet Portal! We do not sell your information. Your e-mail is for Suburbia North's private use.)*

## PET INFORMATION

Name \_\_\_\_\_ DOG CAT OTHER  
 Breed \_\_\_\_\_ Color \_\_\_\_\_  
 Female \_\_\_\_\_ Male \_\_\_\_\_ Spayed/Neutered? Y N DOB or Age \_\_\_\_\_

Name \_\_\_\_\_ DOG CAT OTHER  
 Breed \_\_\_\_\_ Color \_\_\_\_\_  
 Female \_\_\_\_\_ Male \_\_\_\_\_ Spayed/Neutered? Y N DOB or Age \_\_\_\_\_

Please give a copy of your pets recent vaccine records to the receptionist. If you do not have them on you can fax or email them to 281-443-4950 or [ask.jennifer@suburbiavet.com](mailto:ask.jennifer@suburbiavet.com). We can also try to call your previous animal hospital to request copies if you like.  
 Previous animal hospitals name and phone number \_\_\_\_\_

Reason for visit \_\_\_\_\_  
 Describe any chronic health issues \_\_\_\_\_  
 Who can we thank for referring you to us? \_\_\_\_\_  
 If candid pictures are taken of your pet while staying with us, do we have permission to post their pictures on our fun and active Facebook page? YES NO

## Suburbia North Animal Hospital Policies

### Payment policy:

- For some treatments or hospitalized care, a deposit is required, and we will notify you of the amount before the pet begins treatment.
- We require full payment at the time that services are rendered. For your convenience, we accept Visa, MasterCard, Discover, American Express, Care Credit, and cash.
- WE DO NOT ACCEPT PERSONAL OR BUSINESS CHECKS.

### Appointment policy:

- To allow ample time for all patients and scheduled surgical procedures, we operate primarily by appointment. Emergency cases shall always receive top priority, which is why occasional appointment delay is inevitable.
- Surgeries must be scheduled in advance. Surgery drop off time is between 7 - 8 am. All surgery patients except for exotic pets must not eat past 8 pm the night before their scheduled surgery. Clients need to allow at least 5 minutes during their surgery drop off to fill out paper work.

### Boarding policy:

- The client must be a current client with us for more than 6 months. All dogs boarding with us must be current on DHPP, Rabies, Bordetella, Heartworm Test and Intestinal Parasite Testing. All cats boarding with us must be current on FVRCP and Rabies. Our boarding space is limited so we suggest calling in advance for a reservation.

### Heartworm prevention policy:

- We must have a current heartworm test on all canines in order to refill heartworm medication. Heartworm medicine IS A PRESCRIPTION.

By signing below you acknowledge that the information you provided is correct or to the best of your knowledge and that you understand our hospital policies.

Signature of owner \_\_\_\_\_ Date \_\_\_\_\_