

# Pines West Animal Hospital Daily Care Policies

Name (First and Last) \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_ Phone #2 \_\_\_\_\_

Pet's Name \_\_\_\_\_ Species (Circle One): Canine Feline

Thank you for choosing us to care for your pet while you are away. We assure you that we will care for him/her as if he/she were our own. If you have any special instructions regarding his/her care, simply let us know and we will gladly comply. Please do not bring toys, blankets, etc. as we cannot guarantee their return. Furthermore, due to the risk of choking, we do not allow raw hides in our kennels. For the health and protection of all the animals here, including your own, we have a few policies that we want you to be aware of to avoid any misunderstandings:

1. All dogs need to have proof of vaccination, within the last 12 months, for canine distemper, parvo and rabies; within the last 6 months for bordatella (kennel cough). All dogs must also have proof of a lab test for intestinal parasites, within the last 12 months, as these parasites are contagious. Without proof of all the above, we will need to administer the appropriate vaccine(s), lab test and de-worm your dog if necessary.
2. All cats need to have proof of vaccination within the last 12 months for feline distemper and rabies as well as the lab test for intestinal parasites, as these parasites are contagious. Without proof, we will need to administer the appropriate vaccine(s), lab test and de-worm your cat if necessary.
3. If an emergency arises and we can not reach you or the person you have designated as your emergency contact, we will take whatever measures we deem necessary for the health and well being of your pet. Consequently, you will be charged accordingly for these services.
4. Diarrhea and/or vomiting can occur while a pet stays with us due to stress, change of diet, etc. If this should happen, appropriate measures will be taken immediately to resolve the problems(s) and you will be charged accordingly.
5. If your dog stays for more than 3 days, he/she will be bathed the day he/she goes home at no charge to you. Cats are only bathed if necessary. However, if your pet comes in infested with fleas and/or ticks, a bath and/or medications will be administered immediately at a cost to you. Please allow us sufficient time for your pet to be bathed, blown dry and ready for pick-up.
6. Daily Care rates are for each calendar day (a pet that comes in Monday and goes home Tuesday is charged for 2 days, not 1 night). The time of day your pet arrives or departs has no effect on the charges due, you will be charged for the full day.
7. If you require us to administer medications to your pet while he/she is staying with us, you will be charged \$6.00/day for this service.
8. **DIABETICS:** Glucose values in diabetic animals may be quite different here than at home due to stress, poor appetite, etc. These differences may affect the insulin requirements of your pet. Therefore, diabetic pets require specialized care. As a result, the cost for Daily Care of Diabetic pets is \$38.00 per calendar day, plus \$ 28.00 for each blood glucose test needed to determine the proper insulin dosage.

I have read, understand and agree to the above policies:

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone number(s) in case of emergency: \_\_\_\_\_