

Physical Therapy at



FAQs

Q: When do I drop my pet off?

A: Drop off is generally between 8AM and 9AM. Tuesdays, Wednesdays, and Thursdays physical therapy patients can also be dropped off between 7:00-7:30AM if prearranged.

Q: My work schedule doesn't allow me to drop off in the morning; can my pet come in the afternoon?

A: Of course! Please discuss with Sarah, our physical therapist, and she will work with you to find the right time for your schedule and ours.

Q: How often will my dog need to come to therapy?

A: How often and when a patient comes to therapy is totally dependent on the dog and its conditions. This can be discussed with Sarah. Generally patients come in 2-3 times per week.

Q: Do I have to pay for physical therapy?

A: Payment is due at the time of service. Physical therapy is often paid for in packages with a set number of treatments. Treatments can be paid individually as well.

Q: Will my pet have restrictions at home?

A: Yes, it is likely your pet will be placed on some restrictions. A care guide will be sent home with each patient laying out specific instructions for at home and between sessions.

Q: Should I feed my pet the same diet at home while they are going through physical therapy?

A: Each case is unique; please discuss this with Sarah for the best recommendation.

Q: Should I bring food or treats for my pet's appointment?

A: Yes, food and treats are often used as motivation during physical therapy. It is a good idea to stick with food and treats your pet is used to getting at home, however, if none are sent with your pet, we will use treats from the clinic. Please let the staff know if your pet has a sensitive stomach with new food or treats.

Q: What if my pet doesn't like the underwater treadmill?

A: There are always other options with physical therapy, most patients who don't tolerate the underwater treadmill will tolerate whirlpool therapy.

Q: Are certain vaccines required to have physical therapy at Country Hills Pet Hospital?

A: Country Hills Pet Hospital requires Rabies and DHLPP. Bordetella is also strongly recommended for any patient that will be dropped off for any length of time.

Q: Is there therapy I should do at home for my pet?

A: Yes! Each patient will be given things to do at home which will be detailed in a take home book. This can be used right alongside physical therapy at Country Hills.

Any additional questions please call 920-477-3003 or e-mail at countryhillsrehab@gmail.com.