



# Animal Medical Center Client Survey

## *We Value Your Feedback!!*

For over 20 years Animal Medical Center (AMC) has provided quality services and care to the Perkiomen Valley community, families and their animal companions. Although the economy has seen changes over the last few years, we take pride in knowing the quality of our services continues to improve.

AMC recognizes our patient needs, but we would appreciate more feedback on our clients needs. Kindly, take a few minutes to tell us how you experience the services we provide and how we might improve.

1. What is your greatest concern when you bring your animal companion to the veterinarian?
  
2. What do you value the most about Animal Medical Center? *(Check all that apply.)*

<input type="checkbox"/> High Quality Medicine	<input type="checkbox"/> Interaction with Doctors and Staff
<input type="checkbox"/> In House Laboratory (Blood work same day)	<input type="checkbox"/> Client Education
<input type="checkbox"/> Dentistry	<input type="checkbox"/> Cat Friendly Practice
<input type="checkbox"/> Boarding	<input type="checkbox"/> Medical Bathing
<input type="checkbox"/> Exotic Pet Care	
<input type="checkbox"/> Behavior counseling and Puppy Socialization Classes <i>(for more info, see below!)</i>	
<input type="checkbox"/> Surgery (Spay and Neuter, Cruciate repair, mass removal, etc)	
<input type="checkbox"/> Internet Services (pet portal, newsletter, website, online pharmacy, Facebook, LinkedIn)	
<input type="checkbox"/> Facility (location and building)	
<input type="checkbox"/> Other _____	
  
3. What enhancements or additional services would you like to see at AMC?
  
4. When you discuss our practice with friends and family, what do you say?
  
5. Any other comments? *(Please use other side if needed.)*

*We sincerely appreciate when a valued client trusts us enough to recommend us to their friends, family and acquaintances. Ask about our Client Referral Program!*

*Are you here today with your new puppy?! For information on our Puppy Socialization and Puppy Manners Classes, please check here and provide your email address below!  *Yes I am interested!**

Name: \_\_\_\_\_ Tel: \_\_\_\_\_

*Please provide your email address below to receive our newsletter and additional information on AMC:*

Email: \_\_\_\_\_

**We look forward to continuing to serve you in the future.**

**Thank you for your feedback!!**

*Visit our website at [www.mypetdoc.com](http://www.mypetdoc.com)*

