

Sebring Animal Hospital

Financial Policy

At Sebring Animal Hospital we strive to provide timely, quality veterinary care for our patients. We can continue to offer such care and maintain a well-equipped, properly staffed facility only if we receive prompt payment for our services and products.

Having a pet is a special privilege, not a right. With that privilege comes the financial responsibility of providing quality preventative & medical care for your pet. With that in mind, please read the following financial policy.

Full payment is due when services are rendered or medications or pet care products are dispensed. We accept Cash, Personal Checks, Care Credit, Visa, MasterCard, and Discover. Writing a check when insufficient funds are available is illegal. A fee of \$36 will be due immediately for all returned checks and the privilege of writing a check will be revoked. Post-dated checks are not accepted.

If you are unable to pay your bill and request a payment plan, we can assist you with processing a Care Credit application. Care Credit is a medical credit card company which provides full payment for veterinary care for eligible clients and accepts monthly payments until the balance is paid in full.

If you are an established client and need to setup a payment plan to cover costs of non-elective surgery or unexpected medical expenses, a CareCap Payment Plan may be used. CareCap is a payment processing company that automates payments from either your bank account or credit card on a monthly basis. CareCap charges a 1% monthly management fee and requires that you have a valid email address and either a checking account or credit card account from which the payments will be pulled. Account balances over 30 days will be charged 1.5% interest, which will be added to the CareCap balance each month.

Doctors may require a deposit of up to 50% of an estimate upon admission of a pet for non-routine procedures or surgeries and critical medical cases. This will be decided on an individual basis. The remaining balance will be due the day the pet is discharged.

Our doctors or technicians will provide you with an estimate of charges for surgeries and medical admissions at your request. You may also request an estimate for routine care such as vaccines, heartworm protection and intestinal parasite control before services are rendered. If you are unable to pay for all recommended services and inventory items, the doctor can help you decide which are most important for your pet that day & which can wait until you are able to provide payment.

If you are concerned about your ability to financially care for your pet, we strongly recommend you consider a pet insurance policy. You may also pre-pay our hospital for future pet care. Anytime you pre-pay you will receive an invoice stating how much credit you have on your account.

Thank you for your cooperation.

*Dr. Wm. Lawrence Jernigan
Owner*

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